

Privacy Statement for Activ Markets

1. Introduction

Welcome to Activ Markets. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Statement explains how we collect, use, disclose, and safeguard your information when you use our trading platform and related services.

2. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, date of birth, and government-issued identification.
- Financial Information: Bank account details, trading history, and payment information.
- Technical Data: IP address, browser type, operating system, and other tracking data.
- Communication Data: Customer support interactions, feedback, and inquiries.

3. How We Use Your Information

We use your information for the following purposes:

- To provide, operate, and maintain our trading platform.
- To verify your identity and comply with legal obligations.
- To process transactions and manage your account.

- To improve our services and customer experience.
- To send important updates, promotional offers, and service notifications.
- To detect and prevent fraudulent activities.

4. Sharing of Information

We may share your information with:

- Service Providers: Third-party vendors who assist in platform operations, payment processing, and customer support.
- Regulatory Authorities: To comply with legal and regulatory requirements.
- Business Partners: In cases of mergers, acquisitions, or business transfers.

5. Data Security

We implement industry-standard security measures to protect your personal information from unauthorized access, loss, or disclosure. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

6. Your Rights and Choices

Depending on your jurisdiction, you may have the right to:

- Access, correct, or delete your personal information.
- Object to or restrict processing of your data.
- Withdraw consent where applicable.
- Lodge a complaint with a data protection authority.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your browsing experience and analyze platform

performance. You can manage your cookie preferences through your browser settings.

8. Retention of Data

We retain your personal information only as long as necessary to fulfill legal, regulatory, and operational

requirements.

9. International Data Transfers

Your information may be transferred and stored in jurisdictions with different data protection laws. By using

our platform, you consent to such transfers.

10. Changes to This Privacy Statement

We may update this Privacy Statement periodically. Any changes will be posted on our platform, and your

continued use of our services constitutes acceptance of the updated terms.

11. Contact Information

For any questions or concerns regarding this Privacy Statement, please contact us at:

ACTIV MARKETS

support@activmarkets.com

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